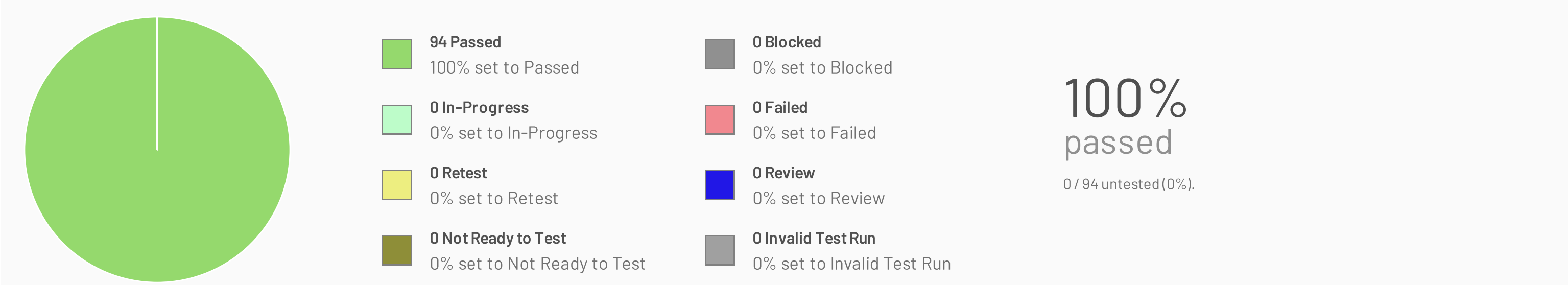


ESO UAT - IL - WORF

Project: ESO
By Bash Anoth, 8/7/2019 1:10 PM

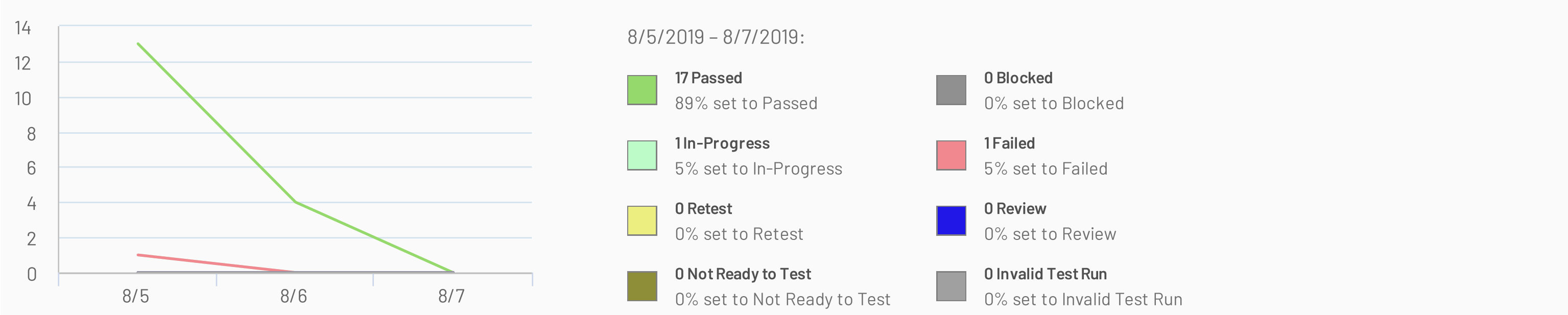
Successful UAT completion summary for WORF (written Off red flag) removal feature developed by Enhance Service Order product team. This is for the Ameren IL customers.

Run: FINAL UAT FOR AUGUST RELEASE-ILLINOIS



Created On	6/26/2019
Completed	No

Activity



Tuesday, August 06, 2019

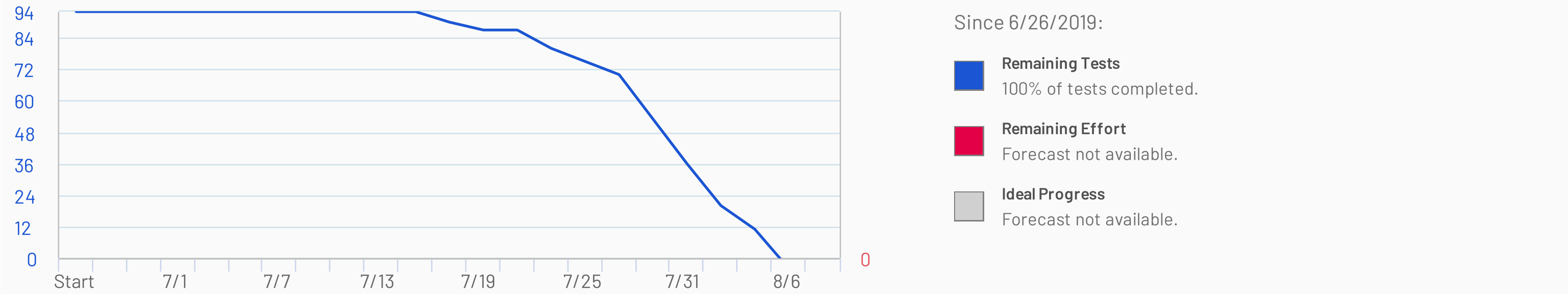
Passed	ESO-245: Success Page Issue Connect-meter off	Tested by Vicky N.
Comment	ESO-245: Success Page Issue Connect-meter off	Added by Vicky N.
Passed	Written off customer connecting to account (premise)where service is not on(not active)	Tested by Vicky N.
Assigned	Written off customer connecting to account (premise)where service is not on(not active)	Assigned to Josalin W.
Passed	Lock Hot Order Issued within 30 days	Tested by Vicky N.
Assigned	Lock Hot Order Issued within 30 days	Assigned to Vicky N.
Passed	Lock Hot Order Completed within 30 days	Tested by Vicky N.
Assigned	Lock Hot Order Completed within 30 days	Assigned to Vicky N.

Monday, August 05, 2019

Assigned	ESO-245: Success Page Issue Connect-meter off	Assigned to Josalin W.
Comment	Lock Hot Order Completed within 30 days	Added by Vicky N.
Comment	Lock Hot Order Issued within 30 days	Added by Vicky N.
Assigned	ESO-163: Ensure Connect works for Written Off accounts (Credit Cards)	Assigned to Josalin W.
Passed	ESO-163: Ensure Connect works for Written Off accounts (Credit Cards)	Tested by Josalin W.
Comment	ESO-163: Ensure Connect works for Written Off accounts (Credit Cards)	Added by Josalin W.
Passed	Open Rev Pro Case	Tested by Vicky N.
Assigned	Open Rev Pro Case	Assigned to Vicky N.
Assigned	Written off customer connecting to account (premise)where service is not on(not active)	Assigned to Josalin W.
Assigned	Service cut within 20 days	Assigned to Josalin W.
Passed	Critical Contacts - Password Required	Tested by Vicky N.
Passed	Service cut within 20 days	Tested by Josalin W.
Comment	Service cut within 20 days	Added by Josalin W.
Assigned	Critical Contacts - Password Required	Assigned to Vicky N.

Passed	Premise served by multiple operating companies (IL)	Tested by Josalin W.
Comment	Premise served by multiple operating companies (IL)	Added by Josalin W.
Comment	Critical Contacts - Password Required	Added by Mia L.
Assigned	Premise served by multiple operating companies (IL)	Assigned to Josalin W.
Passed	ESO-78: Ensure Connect works for Written Off accounts (Bank Account)	Tested by Josalin W.
Comment	ESO-78: Ensure Connect works for Written Off accounts (Bank Account)	Added by Josalin W.
Comment	ESO-78: Ensure Connect works for Written Off accounts (Bank Account)	Added by Josalin W.
Passed	Inactive meter for 6 months	Tested by Vicky N.
Assigned	Inactive meter for 6 months	Assigned to Vicky N.
Passed	Obligation - Occupancy Permit (IL)	Tested by Tyler S.
Passed	Obligation - Wiring/Piping Ok	Tested by Tyler S.
Assigned	Obligation - Wiring/Piping Ok	Assigned to Tyler S.
Passed	Obligation - 6 month Wiring/Piping Ok	Tested by Tyler S.
Assigned	Obligation - 6 month Wiring/Piping Ok	Assigned to Tyler S.
Passed	Obligation - Fire Inspection	Tested by Tyler S.
Assigned	Obligation - Fire Inspection	Assigned to Tyler S.
Failed	Obligation - Occupancy Permit (IL)	Tested by Tyler S.
Assigned	Obligation - Occupancy Permit (IL)	Assigned to Tyler S.
In-Progress	Critical Contacts - Password Required	Marked by Mia L.
Assigned	Critical Contacts - Password Required	Assigned to Mia L.
Passed	Hazardous Condition	Tested by Tyler S.
Assigned	Hazardous Condition	Assigned to Tyler S.
Passed	Residential Stop Electric	Tested by Tyler S.
Assigned	Residential Stop Electric	Assigned to Tyler S.

Progress



Forecasts & Estimates

Based on the current activity and forecasts, the projected completion date for the test run(s) is:

Unknown
Forecast not possible

The test run(s) were started **6 weeks ago** (6/26/2019).

Completed: 100% (94/94)
Elapsed: 0h 0m
Tests / day: 2
Hours / day: n/a

	Metric	By Estimate	By Forecast
	Completed	0h 0m	n/a
	Todo	0h 0m	n/a
	Total	0h 0m	n/a

Tests & Results

1. FINAL UAT AUGUST RELEASE (33)

ID	Title	Status
T1341117	Learn More Link - Correct content is displayed	Passed

T1341096	Connect - Issue a pending Connect for a Written Off Customer	Passed
T1341439	Connect - Issue a pending Connect for a Written Off Customer with commercial debt	Passed
T1341404	Connect - Issue a pending Connect on account with Active Service(s) for a Written Off Customer	Passed
T1341369	Connect - Bankruptcy	Passed
T1341453	Connect - multi faceted Bankruptcy and written-off no debtor type	Passed
T1341383	Connect - Written Off Less Than \$50	Passed
T1341201	Success Page/Account Dashboard - Customer with Commercial & Residential Written Off	Passed
T1340854	Payments - ACH payment multiple Written Off accts- paid in full from Connect Pending success page	Passed
T1340733	Payments - ACH payment - Paid in full from account dashboard	Passed
T1340882	Payments - ACH payment - Multiple Payments. Paid in full.	Passed
T1340875	Payments - CC payment - Paid in full from Connect Pending success page	Passed
T1341355	Payments - CC payment - Partial Payment	Passed
T1341362	Payments - CC Payment - Multiple Payments	Passed
T1340903	Payments - Partial payment	Passed
T1340775	Payments - pledge paid in full	Passed
T1340910	Payments - LIHEAP Pledge - Full balance owed	Passed
T1340917	Payments - Pledge - Partial balance paid	Passed
T1340747	After Order - Quick Links on Dashboard	Passed
T1341397	After Order - Edit Pending Order	Passed
T1341390	After Order - Edit Pending Order after requested service date	Passed
T1341103	After Order - Success Page - Connect Date and Time Displayed Correctly	Passed
T1341110	After Order - Guest Pay - Guest Pay shows correct detail and amount field can be edited	Passed
T1340924	After Order - Cancel Pending Order	Passed
T1341124	Sendgrid - Connect Email	Passed
T1341145	Sendgrid - User ID Attached	Passed
T1341131	Sendgrid - 7 day reminder Email	Passed
T1341166	Sendgrid - 7 day reminder Email (Edited Connect Date)	Passed
T1341138	Sendgrid - 10 day void Email	Passed
T1341173	Sendgrid - 10 day void Email (Edited Connect Date)	Passed
T1341152	Sendgrid - Connect Canceled	Passed
T1341159	Sendgrid - Connect Modify/Edit	Passed
T1341580	Payments- ACH payment - Paid in full from Connect Pending success page	Passed

1.1. Deposits (3)

ID	Title	Status
T1340549	Display deposit message	Passed
T1340552	Deposit assessed with bankruptcy rule	Passed
T1341194	Deposit - Illinois written-off bankruptcy deposit assessed based on credit score	Passed

1.2. Regression (28)

ID	Title	Status
T1340561	Start Stop Move-Start Flow	Passed
T1340562	Start Stop Move-Start Flow	Passed
T1340563	Residential Start-Find Address	Passed
T1340564	Residential Start-Confirm Start Service	Passed
T1340565	Pending Order-Start Service	Passed
T1340566	Pending Order-Service Stop	Passed
T1340567	Residential Stop Gas	Passed
T1340568	Residential Stop Electric	Passed
T1340938	Regression: Quick Links on Account Dashboard	Passed
T1340754	Regression: Mailing Address/Premise Address	Passed
T1340740	Regression: Order Date Availability Display for AmerenIL customers	Passed
T1341180	Regression: CSS Contacts	Passed
T1341208	Critical Contacts - Password Required	Passed

T1341215	Critical Contacts - Denial of Service	Passed
T1341222	Inactive meter for 6 months	Passed
T1341229	Open Rev Pro Case	Passed
T1341236	Hazardous Condition	Passed
T1341250	Service cut within 20 days	Passed
T1341257	Non-Residential Tariff	Passed
T1341271	Lock Hot Order Issued within 30 days	Passed
T1341278	Lock Hot Order Completed within 30 days	Passed
T1341285	Premise served by multiple operating companies (IL)	Passed
T1341264	Obligation - Mobile Home Inspection	Passed
T1341292	Obligation - Wiring/Piping Ok	Passed
T1341313	Obligation - 6 month Wiring/Piping Ok	Passed
T1341299	Obligation - Fire Inspection	Passed
T1341306	Obligation - Occupancy Permit (IL)	Passed
T1341376	Service Removed	Passed

1.3. WORF Web (17)

ID	Title	Status
T1340524	ESO-59: Success Page for Guest Pay	Passed
T1340525	ESO-40: Pending Review Page Written Off CTA	Passed
T1340527	ESO-306: Display notification with written off account balances on the bank payment page	Passed
T1340530	ESO-245: Success Page Issue Connect-meter on	Passed
T1340580	ESO-245: Success Page Issue Connect-meter off	Passed
T1340531	ESO-163: Ensure Connect works for Written Off accounts (Credit Cards)	Passed
T1340532	ESO-288: Masking the SSN	Passed
T1340533	ESO-114: Provide Guest Pay option to Written Off customers (Credit Card)	Passed
T1340534	ESO-78: Ensure Connect works for Written Off accounts (Bank Account)	Passed
T1340535	ESO-39: Capture Written Off accounts from the customer verification	Passed
T1340537	ESO-31: Ensure bankruptcy customers can start service	Passed
T1340538	ESO-143: Review/Submit Guest Pay option to Written Off customers by using bank account	Passed
T1340539	ESO-131: Issue Connect Submit for Verification	Passed
T1340541	ESO-27: Provide Guest Pay option to Written Off customers (Bank Account)	Passed
T1340542	ESO-26: Written Off Success Page aka Oops page	Passed
T1340543	ESO-30 Written Off Account Dashboard	Passed
T1340578	Connect-Written Off Account Older than 8 years	Passed

1.4. WORF CSS (13)

ID	Title	Status
T1340523	ESO-25: CSS critical contact at customer level	Passed
T1340526	ESO-280: Create denial of service contact at the premise level (not critical for Illinois)	Passed
T1341425	Connect for Custmer with Written Off Account Balance Greater Than \$50	Passed
T1341446	Written off customer connecting to account (premise)where service is not on(not active)	Passed
T1340529	ESO-277: Void held connect orders over 10 days old	Passed
T1340540	ESO-34: Ensure new connect guidelines are followed when order is released	Passed
T1340544	ESO-32 New SendGrid Email	Passed
T1340569	Full Balance is Paid through Dashboard	Passed
T1340570	Balance is not Paid	Passed
T1340571	Full Balance is Paid-Multiple Payments	Passed
T1340572	Partial Payment is Paid	Passed
T1340573	Full Balance Paid Immediately (Guest Pay)	Passed
T1340579	Customer with a Customer Denial of Service Critical Conatct should be blocked from starting service	Passed